

NYK North America Signs Agreement to Implement DispatchManager Service

25% increase in worker productivity expected through improved dray operations and workflow automation

OAKLAND, California – January 13, 2009 -- NYK North America has selected IAS-Trinium's DispatchManager to help automate the company's trucking company dray dispatch, work order and invoicing process, enabling NYK to more efficiently manage trucking vendors and improve customer service responsiveness.

"DispatchManager will eliminate the need to manually process invoices and work orders, enabling NYK to more productively utilize our staff in this challenging market, while also positioning us to more efficiently manage our growth over the coming years." says Greg Tuthill, SVP Operating Services, NYK North America.

In addition to increasing efficiency, Tuthill also expects DispatchManager to improve customer service by providing timely "proofs-of-delivery" to customers and faster work order issue resolution because all of the information will be easily accessible online and directly integrated into NYK's existing transportation management system.

With DispatchManager, NYK's partner trucking companies will be able to submit all invoices electronically, reducing errors and eliminating paperwork. "Our current process is manually intensive," says Tuthill. "With the automated invoicing, reporting capabilities, and online work order tracking and documentation, we anticipate a 25% increase in productivity due to the reduced amount of time NYK operations staff will spend on the phone, sifting through emails and chasing down faxes."

NYK Line joins a growing list of intermodal companies including ocean carriers, freight forwarders, 3PLs and BCOs using DispatchManager to improve drayage management by eliminating manual dispatch and extending the capabilities of their current transportation system. DispatchManager enables companies to manage the entire dray dispatch process online including automatic, electronic documentation and proof-of-deliveries, work order generation, assessorial resolution and invoicing.

About NYK (Nippon Yusen Kaisha) Line

NYK Line is one of the world's largest marine transportation providers. The NYK Line fleet of over 775 vessels includes bulk carriers, containerships, tankers, and a variety of specialized vessels, including car carriers and liquefied natural gas (LNG) carriers. Overall, the fleet has a capacity of more than 50 million deadweight tons (DWT). In conjunction with its marine transportation business, NYK Line offers such logistics services as customs clearance, supply chain management, and warehousing and operates marine terminals. www.nykline.com

About IAS-Trinium

IAS-Trinium is a joint venture between IAS, the global leader in providing intermodal web-based applications and brokerage services, and Trinium Technologies, the premier provider of complete software solutions for the intermodal trucking industry.

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For More Information Contact:

Jennifer Bronson, Bronson Communications, 415-458-2874 (office) 415-602-1146 (mobile)
jennifer@bronsoncommunications.com